

## **New River Valley Mobility Coordination**

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

One-on-one staff assistance

,

Voice announcements

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Priority is given to older adults and individuals with disabilities. Age 60 and older and adults age 18 and older with a disability.

Intake Contact Email

[mobility@nrvaooa.org](mailto:mobility@nrvaooa.org)

Intake Process

Visit the website for information, call the office.

Intake Contact Telephone

(540) 980-7720

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the city of Radford and counties of Floyd, Giles, Montgomery, Pulaski and Radford.

Self Refer

Yes

New River Valley Senior Services

<http://www.nrvss.org/>

<https://www.nrvss.org/medical-transport.html>

Main

(540) 980-7720

44 Third Street Northwest  
24301 VA  
United States

Monday: 8:00 am-4:30 pm  
Tuesday: 8:00 am-4:30 pm  
Wednesday: 8:00 am-4:30 pm  
Thursday: 8:00 am-4:30 pm  
Friday: 8:00 am-4:30 pm  
Saturday: Closed  
Sunday: Closed

Fee Structure  
Sliding Scale Fee

,  
Call for Information  
Payment Method(s)  
Private Pay  
Languages Spoken  
English

New River Valley Mobility Coordination coordinates and provides non-emergency medical transportation within and outside New River Valley for those who have no other means of non-emergency medical transportation. Priority is given to seniors and people with disabilities.

However, if you have Medicaid transportation, you are not eligible for this service. Call your Medicaid transportation provider.

Service Area(s)  
Floyd County  
,  
Giles County  
,  
Montgomery County  
,  
Pulaski County  
,  
Radford City  
Email

[mmusick@nrvss.org](mailto:mmusick@nrvss.org)