

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Process

Call for information or visit the website.

Intake Contact Telephone

(540) 432-0492

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Harrisonburg Department of Public Transportation

<https://harrisonburgva.gov/hdpt>

<https://www.harrisonburgva.gov/paratransit-service>

Main

(540) 432-0492

475 East Washington Street

22802 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Route hours Monday through Friday 6:30 am - 6:30 pm and Saturday 8:30 am - 5:30 pm. Transit route times may vary. Visit the website for route schedules.

Fee Structure

No Fee

Languages Spoken

English

Harrisonburg Paratransit is a specialized public transportation service that operates within the City of Harrisonburg for persons who have disabilities as described in the Americans with Disabilities Act. Wheelchair-accessible vehicle service is offered for trips within the City of Harrisonburg.

The Department of Transportation Americans with Disabilities Act (ADA) was signed into federal law in 1990. This is a civil rights law that requires all public entities operating fixed-route transit to provide complementary paratransit to persons with disabilities. Eligibility is to be strictly limited to certain categories of individuals.

Passengers who require a Personal Care Assistant (PCA) will be allowed such assistance at no extra cost. Paratransit cards will be marked to acknowledge this requirement. Call to see if there is a fee for a personal companion. Drivers are not allowed to enter homes or destinations to assist passengers or to assist with packages. Service is curb-to-curb only.

All persons who use this service must be issued a paratransit card. Applications are available in the Public Transit office located at 475 East Washington Street. An application may be requested through the mail.

Service Area(s)

Harrisonburg City

Email

[HDPT-dispatch@harrisonburgva.gov](mailto:HDPT-dispatch@harrisonburgva.gov)