

Transportation Administration and Scheduling

To accommodate riders, we offer:

One-on-one staff assistance

,

Voice announcements

Age Requirements

60+

Other Eligibility Criteria

Seniors

Intake Process

Call 540-483-9238 to see if you qualify. Telephone referrals and walk-ins accepted.

Transportation provided on a first come, first-serve basis. At least 3 business days' notice is required.

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Franklin County

Self Refer

Yes

Franklin County Parks and Recreation

<https://www.playfranklincounty.com/153/Office-of-Aging>

<https://www.playfranklincounty.com/236/Transportation>

<https://www.facebook.com/playfranklinco/>

Main

(540) 483-9238

295 Technology Drive

24151 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Franklin County Department of Aging offers a medical transportation service to seniors who reside in Franklin County.

Transportation can be provided to and from non-emergency medical, vision, and dental appointments for seniors who lack transportation, are over 60 years of age or older, and have no other means of transportation. Advance scheduling is necessary. Individuals who receive Medicaid should contact ModivCare (formerly Logisticare) by calling 1-866-810-8305 and requesting us as their provider as we cannot transport Medicaid participants directly.

To see if you qualify, please call us at 540-483-9238 for a qualification assessment.

Service Area(s)

Franklin County