

Lyft Taxi Alternative Through Smart Phone App

Age Requirements

13-21

,

18 and over

Available 24/7

Yes

Intake Process

Please use the Smartphone app to get a ride.

Provider Refer

No

Report Problems

Send an Email

Self Refer

Yes

Lyft

<https://www.lyft.com/>

<https://www.lyft.com/rider/cities/richmond-va>

<https://www.facebook.com/lyft>

@lyft

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

Languages Spoken

English

Lyft is a taxi alternative. Lyft users in Alexandria, Arlington, Blacksburg, Charlottesville, Fredericksburg, Hampton, Harrisonburg, Lynchburg, Newport News, Norfolk, Richmond Metro, Roanoke, Tysons Corner, and Virginia Beach can request and pay for rides through an app on their smartphones, using iPhone, Android, or BlackBerry apps. A map on their phone screen shows the exact location of Lyft cars and how long it will take for a driver to pick them up. Drivers use their own cars to transport people.

Riders can use Lyft 24 hours a day. Riders open the app when they are ready to ride and Lyft connects them to a driver nearby. No reservations are required with Lyft and there is no dispatcher to call. When heading to the airport and wanting to ensure a timely pickup, riders should open the app 10 to 15 minutes before they normally would. This practice will help riders know the current Estimated Time of Arrival (ETA) in your city. Riders track the driver's progress to their location. Riders can be notified when the driver arrives, so they can wait comfortably indoors.

Lyft drivers are independent contractors. A rigorous screening process is done for each driver.

Visit the [Help Center](#) for more information or www.lyft.com/cities to find the offerings in your city.

Service Area(s)

Charlottesville City

,

Fredericksburg City

,

Hampton City

,

Harrisonburg City

,

Lynchburg City

,

Montgomery County

,

Newport News City

,

Norfolk City

,

Richmond City

,

Roanoke City

,

Virginia Beach City

,

Washington DC