

## **Assisted Transportation for LOA Care Coordination Client**

We can accommodate riders with:

Hearing Impairment

To accommodate riders, we offer:

One-on-one staff assistance

,

Voice announcements

Age Requirements

60+

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older.

Family

No

Intake Process

Call for information or an appointment. There is a waiting list for this service.

Intake Contact Telephone

(540) 345-0451

Provider Refer

Yes

Report Problems

Other

Residency Requirements

Serves residents of Botetourt and Roanoke counties and the cities of Roanoke and Salem.

Self Refer

Yes

Local Office on Aging (LOA)

<http://www.loaa.org/>

<https://www.loaa.org/services/critical-assistance/assisted-transportation/>

<https://www.facebook.com/LocalOfficeonAging>

Main

(540) 345-0451

Toll-Free  
(888) 355-6222

4932 Frontage Road NW  
24019 VA  
United States

Monday: 8:00 am-4:30 pm  
Tuesday: 8:00 am-4:30 pm  
Wednesday: 8:00 am-4:30 pm  
Thursday: 8:00 am-4:30 pm  
Friday: 8:00 am-3:30 pm  
Saturday: Closed  
Sunday: Closed

Fee Structure  
Call for Information  
Languages Spoken  
English

Assisted transportation is provided to seniors 60 and older who need to be accompanied by someone to medical appointments. A CNA will assist the person to the vehicle, drive them to the appointment, and drive them home. The CNA will see that the person gets back into his or her home safely. The CNA will ensure that the senior understands what their physician needs them to do. The CNA can also pick up any prescription medication from the pharmacy and ensure that the person understands how it should be taken.

Service areas include: Roanoke City, Roanoke County, Salem, and Botetourt.

Call for eligibility requirements.

Service Area(s)  
Alleghany County  
,  
Botetourt County  
,  
Covington City  
,  
Craig County  
,

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@loaa.org](mailto:info@loaa.org)