

## **Demand Response Transportation, Loudoun County**

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must meet Americans with Disabilities Act certification guidelines, unless VRT only operates Demand Response service in the area. Deviated Fixed Route services is only available for people who meet ADA certification guidelines.

Intake Process

Complete the application, found on the website, for ADA certification. Call to schedule a ride at least 24 hours in advance.

Intake Contact Telephone

(877) 777-2708

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Virginia Regional Transit

<https://www.vatransit.org>

<https://vatransit.org/loudoun/>

Main

(540) 338-1610

Toll-Free

(877) 777-2708

210 North 21st Street  
Unit D  
20132 VA  
United States

Monday: 7:00 am-7:00 pm

Tuesday: 7:00 am-7:00 pm

Wednesday: 7:00 am-7:00 pm

Thursday: 7:00 am-7:00 pm

Friday: 7:00 am-7:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

Virginia Regional Transit (VRT) provides demand response service throughout each of its regions where fixed routes are not available. Demand response service provides travel assistance from a resident's home to locations within VRT's regions for medical appointments, shopping, and other basic needs destinations.

Where VRT provides only Demand Response service, it will be open to all passengers regardless of whether they have an Americans with Disabilities (ADA) Certification or not.

Citizens who live within a 3/4 mile of a fixed route are asked to board the bus along the fixed route. For citizens who are ADA Certified, every effort will be made to schedule deviations from the fixed route for them.

Service Area(s)

Loudoun County

Email

[support@vatransit.org](mailto:support@vatransit.org)