

Mobile Accessible Travel Training (MATT)

We can accommodate riders with:

Hearing Impairment

,

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Lift equipped vehicle(s)

,

Staff training on assisting people with mobility problems

Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Contact Email

ncs@fairfaxcounty.gov

Intake Process

Call to schedule training.

Intake Contact Telephone

(703) 877-5800

Provider Refer

Yes

Residency Requirements

Serves Fairfax County residents.

Self Refer

Yes

Fairfax County Neighborhood and Community Services

<http://www.fairfaxcounty.gov/ncs/>

<http://www.fairfaxcounty.gov/ncs/mattbus.htm>

@703fairfax

Main

(703) 877-5600

TTY/TTD

711

12011 Government Center Parkway

10th Floor

22035 VA

United States

Additional Availability Comments

Business hours are Monday through Friday 8am until 5pm

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

The Fairfax County Mobile Accessible Travel Training (MATT) bus is used to educate older adults through a hands-on learning experience. The staff coordinates "travel training" trips in which older adults will travel by bus and rail transit to and from a destination of their choice. The travelers-in-training will identify a bus stop near their residence, learn to read bus schedules and route maps, learn how to pay the fare and how to signal the driver to stop and other bus travel skills. The bus will deliver older adults to a Metrorail station where they will learn how to determine the fare and purchase Metrorail fare cards, load SmarTrip cards, read the system map, and board the trains to travel by rail.

Interested parties are grouped geographically, after which destinations are chosen and trips planned. The program attempts to travel train with a trainer to participant ratio of one to five.

The bus features a wheelchair lift in the front entrance, and there is room on board for two wheelchairs with four-point tie-downs. Additionally, there are up to six cochlear devices available for riders with hearing impairments.

The MATT bus is available for groups of older adults who wish to be trained and groups at residences, senior or community centers, or other groups in Fairfax County who want to learn more about transit and transportation programs.

Service Area(s)

Fairfax County

Email

NCS@fairfaxcounty.gov