

## Housing Counseling

Age Requirements

18 and over

Intake Process

Visit the website; call the office

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Total Action For Progress (TAP)

<http://www.tapintohope.org/>

<https://tapintohope.org/program/housing-counseling/>

<https://www.facebook.com/TotalActionForProgress>

<https://twitter.com/TAPin2Hope>

Main

(540) 777-4673

302 2nd Street Southwest

24011 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

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Spanish

The Housing Counseling program is designed to assist first-time home buyers with purchasing a home and to help present homeowners who are in danger of losing their homes to foreclosure.

Our program offers many primary services, including:

- First Time Homebuyers Education Workshop
- Pre-purchase Counseling
- Mortgage Default Counseling
- Refinancing Assistance
- Homebuyers Club

For clients who want to become first-time homeowners, we provide assistance through our First Time Homebuyers Education Workshop. This class takes clients step-by-step through the home buying process. Our Pre-purchase Counseling is designed to help renters become homeowners by assisting clients with the pre-purchase process. We also have a Homebuyers Club for clients who need long-term assistance before they can purchase a home due to barriers such as overcoming credit issues, establishing savings accounts and overcoming income barriers.

Another service, Default Counseling Assistance, helps homeowners who have delinquent mortgage payments or are facing foreclosures (mitigation). Our counselor acts as a mediator between clients and the mortgage companies to get the lenders to modify loans, whether it be in the form of lower interest rates, taking the delinquent payments and putting them on the back-end of the loans or helping clients to receive new repayment plans.

Service Area(s)

Roanoke City

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Roanoke County

,

Salem City

Email

[info@tapintohope.org](mailto:info@tapintohope.org)