

Adult Abuse Hotline

Age Requirements

18 and over

Available 24/7

Yes

Family

No

Intake Process

To report suspected adult abuse, neglect or exploitation, call the Department of Social Services during regular business hours. After business hours, call the toll free hotline number 1-888-832-3858. In emergency situations, call 911.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Wise County Department of Social Services

<https://www.wisecounty.org/221/Social-Services>

Main

(276) 328-8056

1000 Sykes Boulevard

24293 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Wise County Department of Social Services investigates concerns that an elderly person (age 60 plus) or an incapacitated adult (over age 18) is being abused, neglected (including self-neglect) or exploited. Adult or elder abuse may be reported weekdays during agency operating hours directly to the local department of social services.

A toll-free state hotline (24 hours a day, seven days a week) is also available to report concerns in Virginia: 1-888-83ADULT, OR 1-888-832-3858.

Anonymous reports are accepted. Incapacitated or elderly adults who are abused, neglected, or exploited often get help only because someone was concerned enough to make a report of concern on the adult's behalf.

Service Area(s)

Wise County