

## **Local Bus Service**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves the general public.

Intake Contact Email

questions@GLTOnline.com

Intake Process

Call or walk-in the Customer Service Center for information. Visit the website for routes and fees. Complete application if necessary. Wait for bus pick up at designated bus stops.

Intake Contact Telephone

(434) 455-5090

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Greater Lynchburg Transit Company

<https://www.gltonline.com/>

<http://www.gltonline.com/general-info/>

<https://www.facebook.com/lynchburgtransit/>

@GLTCONLINE

Main

(434) 455-5080

800 Kemper Street

24501 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Hours are Customer Service Center hours. Bus service is available Monday through Friday, from 6:00 AM-9:00 PM, and on Saturday, from 7:00 AM-7:30 PM. Visit the website for specific schedule information.

#### Fee Structure

##### Fee Range

##### Payment Method(s)

Private Pay

##### Languages Spoken

English

The Greater Lynchburg Transit Company (GLTC) operates local public bus routes within the City of Lynchburg and a portion of Madison Heights, Visit the website for [Fares and Passes](#) and [Rider Guide](#). Bus operators cannot make change. Exact fare is required.

The Customer Service Center is located at 800 Kemper Street adjacent to Kemper Street Amtrak Station. The facility provides easy access to all patrons from rail to pedestrians and even bicyclists from the Kemper Station Trail. Besides bus transfers, the station services include selling GLTC tickets or passes, applying for discount fares, helping with special services or making a comment or complaint,

GLTC also provides accessible Paratransit Services (PTS) for persons with disabilities that prevent them from using traditional fixed-route bus services. For Americans with Disabilities Act paratransit information call (434) 455-5099. The [applicant paratransit application](#) is available on the website, as is the [Health Care Professional Verification form](#)

An application for a half-fare ID card can be found at the Transfer Station at 800 Kemper Street. To qualify, an individual can be age 65 or older, have a Medicare card, or have a disability that prevents using bus service.

Service Area(s)

Lynchburg City

Email

[feedback@GLTOnline.com](mailto:feedback@GLTOnline.com)