

## Long Term Care Ombudsman, Williamsburg

Age Requirements

56-60

,

60+

Available 24/7

No

Intake Contact

Carol Turner

Intake Process

Contact Local Long Term Care Ombudsman with concerns or questions

Provider Refer

Yes

Self Refer

Yes

Bay Aging

<http://www.bayaging.org>

<http://bayaging.org/long-term-care-ombudsman-program/>

Main

(757) 220-1577

100 Parker View Court

23188 VA

United States

Fee Structure

No Fee

Languages Spoken

English

An Ombudsman is a person who helps residents of nursing homes, assisted living facilities and recipients of in-home services resolve complaints or answer questions.

The Local Long-Term Care program receives, investigates and works to resolve complaints involving quality of care, resident's rights, and quality of life for those who are in nursing facilities, assisted living facilities and those who receive

community base care. The program also serves as a resource for information about care options and general aging issues.

Service Area(s)

Hampton City

,

James City County

,

King William County

,

King and Queen County

,

Newport News City

,

Poquoson City

,

Williamsburg City

,

York County