

## Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Contact

Beth Mcglothlin

Intake Contact Email

info@esaaacaa.org

Intake Process

Dependent on the nature of the complaint.

Intake Contact Telephone

(757) 442-9652

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Eastern Shore Area Agency on Aging, Community Action Agency

<https://www.esaaa-caa.net/>

<https://www.facebook.com/ESAAA.CAA/>

<https://twitter.com/esaaa757>

Main

(757) 442-9652

Toll-Free

(800) 452-5977

5432 Bayside Rd

23350 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Agency serves as the local Ombudsman and will help clients resolve issues and will investigate complaints about area nursing homes.

Service Area(s)

Accomack County

,

Northampton County

Email

[info@esaaacaa.org](mailto:info@esaaacaa.org)