

# **Crisis Helpline for Domestic Violence and Sexual Assault**

Age Requirements

No Age Requirement

Available 24/7

Yes

Other Eligibility Criteria

Women survivors of domestic violence or sexual assault who need crisis counseling.

Intake Process

Please call for assistance and to seek safety.

Self Refer

Yes

Avalon Center for Women and Children

<https://www.avaloncenter.org>

Main

(757) 258-5022

Phone Emergency

(757) 258-5051

TTY/TTD

(757) 258-5301

PO Box 6805

23188 VA

United States

Additional Availability Comments

Helpline is available 24/7

Fee Structure

No Fee

Languages Spoken

English

Avalon provides a helpline answered by trained professionals and volunteers 24/7 who offer crisis counseling intervention for those experiencing immediate threats or interpersonal violence. Staff screens for emergency shelter placement and is

prepared to make community referrals.

Confidential Helpline is 757-258-5051.

Those who are hard of hearing or Deaf can dial 711 on their phone for telecommunications relay services. With the use of a language, line advocates are able to communicate in over 100 languages.

The Virginia statewide hotline number is 800-838-8238.

Service Area(s)

James City County

,

Poquoson City

,

Williamsburg City

,

York County