

## Paratransit Service

We can accommodate riders with:

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Lift equipped vehicle(s)

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Process

Reservations for next-day service may be arranged by calling the Petersburg Area Transit (PAT) administrative offices at 804-324-5658, 24 hours per day. Confirmation will be made the same day or the morning of the next day.

Report Problems

Call the Agency

Self Refer

Yes

Petersburg Area Transit

<https://www.petersburgva.gov/299/Petersburg-Area-Transit>

<https://www.petersburgva.gov/612/Paratransit>

Main

(804) 733-2450

100 West Washington Street

23803 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Paratransit services are not available on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Fee Structure

No Fee

Languages Spoken

English

Petersburg Area Transit (PAT) offers two paratransit programs:

ADA Paratransit Service - This service is for Senior Citizens, Medicare cardholders, and Persons with Disabilities (permanent or temporary) living within the city limits of Petersburg, Colonial Heights, or Hopewell or within  $\frac{3}{4}$  mile of the service areas. The paratransit service operates wheelchair-equipped vans providing curb-to-curb (door-to-door upon request) service for Americans with Disabilities Act (ADA) qualified passengers.

PAT offers an express route to Richmond. This program is specifically designed for Veterans and senior persons over 65 years of age and people with disabilities. The bus only services McGuire Veteran Center and Medical College of Virginia and Virginia Commonwealth University medical centers.

For 65 Years Old Paratransit Service - This service is available for persons 65 years old or older living in the City of Petersburg, the City of Colonial Heights, and the City of Hopewell.

Reservations for next-day service may be arranged by calling the Petersburg Area Transit (PAT) administrative offices at 804.324-5658, 24 hours a day. Confirmation will be made the same day or the morning of the next day. Paratransit service is available from 6:00 am until 6:15 pm Monday thru Friday and 7:00 am until 6:15 pm on Saturday.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Hopewell City

,

Petersburg City

Email

[ckoonce@petersburg-va.org](mailto:ckoonce@petersburg-va.org)