

Franklin Services Center

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

,

Picture ID

,

Social Security card

,

Income verification

Other Eligibility Criteria

Serves individuals who need behavioral health, substance use, developmental disability, prevention and early intervention services.

Family

Yes

Intake Process

Call for an intake and assessment appointment. Walk-ins accepted on Thursdays from 8:30 AM-2: 00 PM. If disabled, please bring proof of disability.

Intake Contact Telephone

(757) 562-2208

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

084

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the city of Franklin and the county of Southampton.

Self Refer

Yes

Western Tidewater Community Services Board

<http://www.wtcsb.org>

Main

(757) 562-2208

Phone Emergency

(757) 925-2484

200 East Second Avenue

23851 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call for individual program hours. Emergency Services are available 24 hours per day, 365 days per year.

Fee Structure

Sliding Scale Fee

,

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

At Western Tidewater Community Services Board, Franklin Services Center provides programs for walk-in walk-out diagnostic and treatment services for children, adolescents and adults who have acute or chronic psychiatric disorders, but do not need 24-hour care. This facility provides counseling services for patients and families about emotional or personal matters while experiencing difficulty resolving stressful life situations. All substance use services enable individuals to cope with identified problems without the use of alcohol, drugs or other mood-altering substance using the Twelve Step recovery process. Emergency services are available 24 hours a day, seven days a week.

Service Area(s)

Franklin City

,

Southampton County