Harrisonburg Paratransit

We can accommodate riders with: Manual wheelchairs

Powered wheelchairs To accommodate riders, we offer: Wheelchair on lift for people with mobility problems Age Requirements No Age Requirement **Documents Required** Call for details Intake Process Call for information or visit the website. Intake Contact Telephone (540) 432-0492 **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Harrisonburg Department of Public Transportation https://harrisonburgva.gov/hdpt https://harrisonburgva.gov/paratransit-service Main (540) 432-0492 475 East Washington Street 22802 VA **United States** Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm

Saturday: Closed Sunday: Closed Additional Availability Comments Transit route times may vary. Visit the website for route schedules. Fee Structure No Fee Languages Spoken English

Harrisonburg Paratransit is a specialized public transportation service that operates within the City of Harrisonburg for persons who have disabilities as described in the Americans with Disabilities Act (ADA). Wheelchair-accessible vehicle service is offered for trips within the City of Harrisonburg. Service is curb-to-curb only. Drivers are not allowed to enter homes or destinations or to assist passengers with packages.

Harrisonburg Transit also offers Fixed-Route Bus service. This bus fleet uses 35-foot Gillig transit buses that kneel and have ramps for ADA access. 35 fixed-route vehicles and 8 paratransit vehicles (all vehicles are accessible).

Passengers who require a Personal Care Assistant will be allowed such assistance at no additional cost. All persons who want to use this service must be issued a paratransit card by first completing <u>this application</u>. The ADA Riders guide can be found on the website

As of 2021, Harrisonburg Paratransit is operating fare-free for transit and paratransit service until further notice. When a fare is charged, an exact fare is required. Drivers are not able to make change.

Service Area(s) Harrisonburg City Email <u>HDPT-dispatch@harrisonburgva.gov</u>