

## **Paratransit Service**

We can accommodate riders with:

Escorts (with paid fare)

,

Manual wheelchairs

,

Powered wheelchairs

,

Scooters

To accommodate riders, we offer:

Flip-up seats to accommodate wheelchairs

,

Lift equipped vehicle(s)

,

One-on-one staff assistance

,

Ramp(s)

,

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must have mental or physical disability that prevents use of accessible, fixed-route transportation. Applications are evaluated by Americans with Disabilities Act guidelines.

Intake Contact Email

[info@gowata.org](mailto:info@gowata.org)

Intake Process

Complete the application form that is available on the website. After application approval, rides must be scheduled at least one business day in advance.

Intake Contact Telephone

(757) 220-5493

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves individuals in the Williamsburg Area.

Self Refer

Yes

Williamsburg Area Transit Authority (WATA)

<http://gowata.org/>

<https://www.gowata.org/175/Paratransit-Service>

<https://www.facebook.com/WilliamsburgAreaTransitAuthority/>

goWATA\_VA

Main

(757) 220-5493

7239 Pocahontas Trail

23185 VA

United States

Monday: 6:00 am-9:00 pm

Tuesday: 6:00 am-9:00 pm

Wednesday: 6:00 am-9:00 pm

Thursday: 6:00 am-9:00 pm

Friday: 6:00 am-9:00 pm

Saturday: 6:00 am-9:00 pm

Sunday: 8:00 am-6:00 pm

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

Languages Spoken

English

,

Spanish

,

Language Line available

,

Call if translation is needed

For riders who have a disability that prevents them from making some or all their trips on fixed-route buses, WATA offers a origin-to-destination service called Paratransit, for our service area. The Paratransit shared-ride service is provided as part of our efforts to meet the requirements of the Americans with Disabilities Act of 1990 (or ADA).

Service Area(s)

James City County

,

Williamsburg City

,

York County

Email

[info@gowata.org](mailto:info@gowata.org)