Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria **Resident of Clarke County** Family No Intake Contact Email angie.jones@dss.virginia.gov Intake Process Phone. Emergency services. **Report Problems** Call the Agency Self Refer Yes **Clarke County Department of Social Services** https://www.clarkecounty.gov/government/social-services Main (540) 955-3700 Toll-Free (888) 832-3858 Phone Emergency (540) 955-1234 311 E. Main Street 22611 VA **United States** Monday: 8:30 am-4:30 pm Tuesday: 8:30 am-4:30 pm Wednesday: 8:30 am-4:30 pm Thursday: 8:30 am-4:30 pm Friday: 8:30 am-4:31 pm Saturday: Closed

Sunday: Closed Fee Structure No Fee Languages Spoken English

The Clarke County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858. In emergencies after hours, call police at 911.

Service Area(s) Clarke County