Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria Must reside in Charlotte County Intake Process Call the office for more information. **Report Problems** Call the Agency Self Refer Yes Charlotte County Department of Social Services https://www.charlottecountyva.gov/departments/social services.php https://www.facebook.com/pages/Charlotte-County-Virginia/464130067037646 Main (434) 542-5164 400 Thomas Jefferson Hwy P O Box 440, 23923 VA United States Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure No Fee Languages Spoken English

The Charlotte County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s) Charlotte County