Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria Suspected abuse, neglect, exploitation age 60 or older; physically or mentally incapacitated age 18 to 60 years old. Resident of Northumberland Family No Intake Process Telephone referrals; walk-ins accepted Self Refer Yes Northumberland County Department of Social Services https://www.co.northumberland.va.us/social-service Main (804) 580-3477 **Toll-Free** (800) 296-7627 TTY/TTD (800) 855-1155 6373 Northumberland Hwy Ste A PO Box 399 22473 VA **United States** Monday: 8:30 am-4:30 pm Tuesday: 8:30 am-4:30 pm Wednesday: 8:30 am-4:30 pm Thursday: 8:30 am-4:30 pm Friday: 8:30 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure

No Fee Languages Spoken English

Spanish

The Northumberland County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free Hotline at 1-888-832-3858.

Service Area(s) Northumberland County