Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria **Resident of Buchanan County** Intake Process Contact the office for more information. Provider Refer Yes **Report Problems** Call the Agency **Residency Requirements** Buchanan County Self Refer Yes Buchanan County Department of Social Services http://bcdss.org/ http://bcdss.org/Adult-Protective-Services.html Main (276) 935-8106 Phone Emergency (888) 832-3858 3174 Slate Creek Road 24614 VA **United States** Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm Saturday: Closed Sunday: Closed

Fee Structure No Fee Languages Spoken English

The Buchanan County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s) Buchanan County