Crisis Helpline for Domestic Violence and Sexual Assault

Age Requirements No Age Requirement Available 24/7 Yes Other Eligibility Criteria Women survivors of domestic violence or sexual assault who need crisis counseling. Intake Process Please call for assistance and to seek safety. Self Refer Yes Avalon Center for Women and Children https://www.avaloncenter.org Main (757) 258-5022 Phone Emergency (757) 258-5051 TTY/TTD (757) 258-5301 PO Box 6805 23188 VA United States Additional Availability Comments Helpline is available 24/7 Fee Structure No Fee Languages Spoken English

Avalon provides a helpline answered by trained professionals and volunteers 24/7 who offer crisis counseling intervention for those experiencing immediate threats or interpersonal violence. Staff screens for emergency shelter placement and is prepared to make community referrals.

Confidential Helpline is 757-258-5051.

Those who are hard of hearing or Deaf can dial 711 on their phone for telecommunications relay services. With the use of a language, line advocates are able to communicate in over 100 languages.

The Virginia statewide hotline number is 800-838-8238.

Service Area(s) James City County

Poquoson City

Williamsburg City

York County

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