

## **Insurance Counseling, VICAP**

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Must be 60 and over

Family

No

Intake Contact Email

japowell@lcaaaa.org

Intake Process

Call the agency to request information

Self Refer

Yes

Lake Country Area Agency on Aging

<http://www.lcaaaa.org>

Main

(434) 447-7661

Toll-Free

(800) 252-4464

1105 West Danville Street

23970 VA

United States

Languages Spoken

English

Lake County Area Agency on Aging (LCAAAA) offers the Virginia Insurance Counseling and Assistance Program (VICAP) program. VICAP is a free counseling program for individuals age 60 and older and their families. The mission of VICAP is to educate, counsel, and assist older consumer on medical benefits programs, long-term care insurance, and problems with Medicare, Medicaid, and medical bills paying.

VICAP helps them to understand Medicare, Medicaid and medical bills. Assistance in deciding about Medicare Supplement Insurance or Medigap and/or Long Term Care insurance is also provided. Counseling can be provided by telephone or in person. Also will assist eligible clients with filing insurance papers, understanding insurance policies and Medicare processes.

Call to schedule an appointment with one of our three counselors.

Service Area(s)

Brunswick County

,

Halifax County

,

Mecklenburg County

,

South Boston City

Email

[lakecaaa@lcaaa.org](mailto:lakecaaa@lcaaa.org)