

## **Adult Protective Services (APS)**

### Age Requirements

18 and over

### Available 24/7

No

### Other Eligibility Criteria

Incapacitated adult age 18 and over; Individuals who are at risk of abuse, neglect or exploitation.

### Family

No

### Intake Process

Call the office for more information.

### Self Refer

Yes

Surry County Department of Social Services

<https://www.surrycountyva.gov/167/Social-Services>

### Main

(757) 294-5240

### Phone Emergency

(757) 294-5264

### TTY/TTD

(804) 225-2042

45 School Street, P.O. Box 263

VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

### Fee Structure

No Fee

## Languages Spoken

English

The Surry County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

## Service Area(s)

Surry County